



SANDEEP S

Shift Manager /
Sales

Contact Info

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- UAE

Key Skills

- Shift Supervision
- Food Preparation
- Customer Service
- POS System Operation
- Inventory Management
- HACCP Compliance
- Staff Training
- Order Accuracy
- Cash Handling
- Kitchen Sanitation
- Health & Safety Standards
- Time Management
- Conflict Resolution
- Delivery coordination
- Upselling Techniques
- Team leadership
- Quality Assurance
- Vendor Coordination

Professional Summary

Dedicated and results-driven Food Service Professional with 3+ years of experience as a Pizza Maker and Shift Manager in a high-volume QSR environment. Proven expertise in food preparation, shift supervision, inventory control, and customer service excellence. Skilled in POS operations, HACCP compliance, team training, and kitchen hygiene. Adept at managing fast-paced service operations, ensuring order accuracy, and maintaining health & safety standards.

Work Experience

PIZZA MAKER / SHIFTMANAGER

Domino's Pizza – Ernakulam, Kerala

Period: 2022 – 2025

- Prepared a wide variety of pizzas and side items in compliance with Domino's brand standards, ensuring consistent taste and presentation.
- Supervised daily shift operations, maintaining optimal kitchen workflow and reducing food preparation time during peak hours.
- Trained and mentored new team members on food hygiene, safety standards, portion control, and kitchen protocols.
- Ensured compliance with HACCP guidelines and local food safety regulations to maintain high hygiene standards in food handling and storage.
- Managed inventory control, tracked stock levels, and coordinated with vendors to ensure uninterrupted supply of ingredients.
- Handled cash and card transactions accurately using POS systems while maintaining strict cash register reconciliation and reporting.
- Resolved customer complaints efficiently, enhancing customer satisfaction and promoting repeat business.
- Led front-of-house and back-of-house coordination during rush hours, ensuring timely delivery and excellent dine-in service.
- Monitored food preparation and delivery times, ensuring orders were fulfilled accurately and within company-set timeframes.
- Implemented daily cleaning schedules and sanitation checklists to maintain cleanliness across all kitchen and dining areas. Conducted performance evaluations and shift briefings, aligning team members with operational goals and customer service benchmarks.

Education

- **BSc Computer Science**
SNGM Arts & Science College,
Thuravoor 2021
- **Higher Secondary Education**
SDVBHSS, Alappuzha – 2016 to
2018
- **SSLC**
SDVBHSS, Alappuzha – 2016

Personal Details

- **Nationality:** Indian
- **Date of Birth:** 20/04/2000
- **Languages:** English, Hindi,
Malayalam
- **Passport No:** W1920234
- **Expiry Date:** 06/07/2032

SALES

Bismi Supermarket – Ernakulam, Kerala

Period: 2021 – 2022

- Conducted product presentation and demos to prospective clients, effectively communicating value propositions.
- Delivered tailored solutions to clients by understanding their needs and aligning them with company offerings
- Handled cash, card and mobile payments with 100% accuracy and accountability.
- Resolved customer queries and complaints promptly, contributing to a positive shopping experience.